

BIG4
Maroochy River

Welcome to BIG4 Maroochy River, we hope you enjoy your stay. If there is anything we can do to make your stay more comfortable, please let us know.

#### Now go relax & unwind!

**Check-out is 10am**, if you wish to checkout before 8am please arrange with reception the day before.

The safety of our guests (in particular our junior guests) is of utmost importance to us, please be mindful of the park rules and be considerate of your fellow guests.

#### **Reception Hours:**

Mon - Sat 8am-6pm Sun - 8am-5pm

Web: big4maroochyriver.com.au Phone: 1800 802 737

After Hours Emergency # -0417 465 291

Police, Ambulance & Fire - 000

#### **Guests on Sites:**

Please do not park your caravan, camper or vehicle on the green flexi mats - Thankyou!

- COOLABAH CABINS
- PEDESTRIAN CROSSING

PLAYGROUND



BBQ



JUMP PAD



**SMOKERS BAY** 



# Welcome! We hope you enjoy your stay

Here is some general information to help you get settled-in and start relaxing



### **RULE #1**

Start your day with coffee! Go and visit Flume Cafe.



#### **Good Karma**

Everyones happiness and safety is important to us. So please be considerate of others and please be safe. Especially look out for our younger guests. We ask that you keep your belongings secure and keep your site and cabins tidy. For the comfort and safety of everyone, please follow the directions of our team members at all times.



#### Kids on Wheels

The kids (big and small) are welcome to use bikes, scooters, skateboards, basketballs and roller-blades. We simple ask when on wheels, wear a helmet, obey the road rules and follow team member instructions. (That includes you, Evel Knievel!)



















Bikes, Rollerblades, Skateboards, Non-Electric Scooters

For everyone's safety, we ask that once the park lights come on, it's time to park the ride for the night. We also ask no riding before 7:30am. To mix it up, don't forget there are miles of coastal pathways to ride (on Diura Street).



We only have space for 1 car per site, especially during peak times. Our Boom Gates will only let in one vehicle per site (and we'll know if you are naughty). If more parking is required, come see us at Reception and we can discuss your options. Please always follow the 5kph speed limit within the park and keep on the lookout for our younger guests.



## **Smoking Free Park**

For the comfort of all our guests, we are a Non-Smoking and Non-Vaping Park which includes campsites and our cabin decks. The only smoke we want to see is the smoke coming off your barbie. If you need to smoke or vape, please use the designated smoking areas.



#### No Fires

Woah there Cowboy! We aren't in the wilderness now. For safety reasons we cannot have any individual open fires, braziers or flame creating heaters. Small kettle style BBQ's are allowed, please be careful where you place them.



### **WIFI and Internet Access**

So you can spread the FOMO to friends and family, we have Free WIFI available for all the family. Get your password at reception and start sharing the holiday love. Hashtag #keepthekidsquiet #passmethewine (and give us a shout out with #big4maroochyriver)



#### **Quiet Time**

OK party animals, we want you to have a good time too, but we ask you to be considerate of your fellow campers and cabin quests. We ask you to keep the noise down after 10pm and until 7:30am.



#### No Pets

Sorry Fido nothing personal, but no pets allowed.



## Laundry

Dad, it is time you pulled your weight. Laundry is open between 7am - 8pm. Washing machines & dryers dine on \$1 & \$2 coins. Change and washing powder is available from reception.



## Swimming Pool

Our swimming pool is for our guests and their friends. Pool hours are 8am to Sunset. Please be aware there is no lifeguard on duty. Please, no smoking or glass (bottles or glasses) in the pool area. Children must be supervised at all times in the pool area. Non-toilet trained children must wear swimming nappies. Health & Safety guidelines require us to close the pool for the day if nasty surprises are found. And you won't be very popular with your fellow guests..



## Don't Feed the Wildlife

Be careful of con-artists and ducks. By all means enjoy viewing the wildlife, but we ask you not to feed them. The last time someone did that, the ducks started picking pockets.



#### **Evacuation Plan**

Please make yourself familiar with our evacuation points. In case of an emergency, please remain calm and follow instructions from our team. If you require emergency services, dial 000 first and then call park management AH on 0417465291. Our address is 1 Diura St, Maroochydore.

## Things to do around the Park and the Coast

We are here to help you have the best possible time, whether that is kicking back and relaxing or enjoying the vast variety of activities and experiences on the coast.



To check out what is going on in the park and the surrounding area or simply see what the weather is up to, check out our activity website: Click on www.big4maroochyriver.com.au

We are here to help. Enjoy your stay!



